

At EVRAZ Pueblo, the 'lean' model line has been used to partner with Union Pacific and has been critical in transforming the enterprise's competitive position with a key customer. Union Pacific ranks critical suppliers annually based on performance in the following categories: cost, delivery, quality and customer service. EVRAZ Pueblo has been ranked number one among its critical suppliers.

Claims | In recent years, EVRAZ has been working on improving its customer claim process. This has resulted in a fuller understanding of the reasons for client claims and how the Group uses this information to improve its overall process to deliver true value to customers.

Quality management

EVRAZ strives to meet the highest standards of product quality and ensure maximum customer satisfaction. To do so, it has adopted a tailored approach to quality management, based on customer surveys and regulatory requirements that reflect any regional specifics. At its enterprises, the Group has introduced a quality management system based on the international ISO 9001 standard and regional standards.

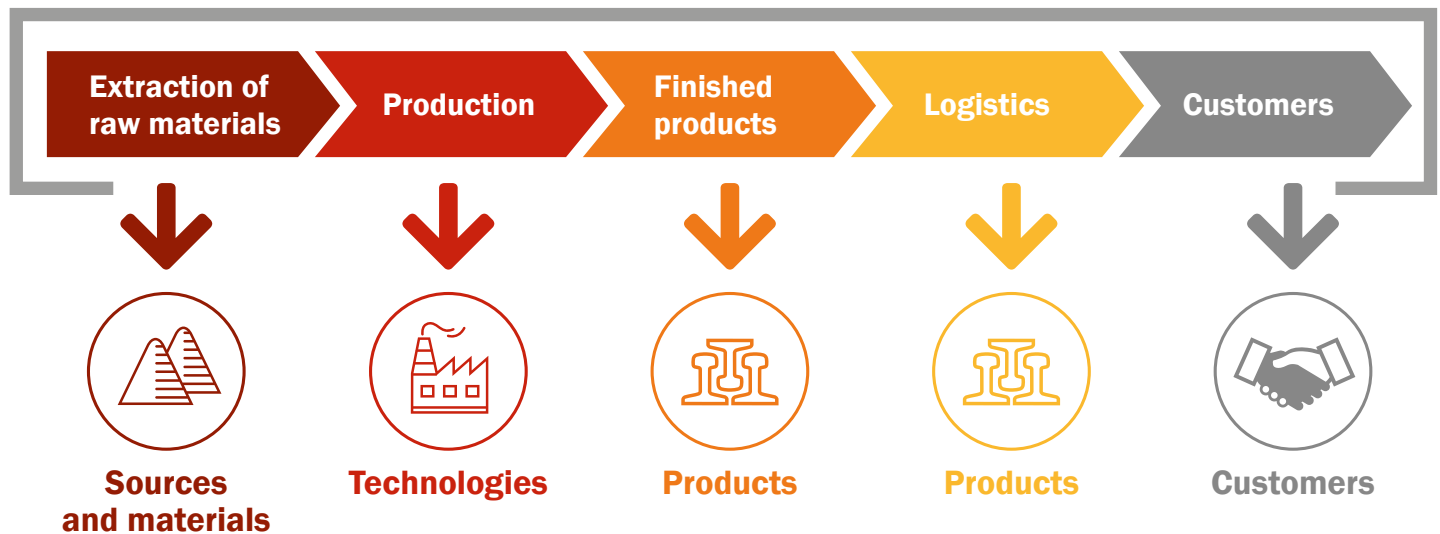


**TWO MANAGEMENT SYSTEM
AUDITS ARE CONDUCTED AT EVRAZ NTMK**

Two management system audits have been conducted at EVRAZ NTMK in accordance with the international ISO 9001 (quality management system) benchmark and IRIS (business management system) rail industry standards. Bureau Veritas, which carried out the inspections, noted the business management system's high level of readiness, which had risen to 73% in 2015 (in accordance with IRIS methodology), and full compliance under ISO 9001. As a result, the enterprise has received new certification for the next three years.

EVRAZ Quality management

Quality audit and internal control



EVRAZ Strategic Report, as set out on pages 5 to 51 inclusive, has been reviewed and approved by the Board of Directors on 14 March 2016.

By the order of the Board

ALEXANDER FROLOV
Chief Executive Officer
EVRAZ plc

14 March 2016